

**Specific Procurement Notice**

**Request for Proposal**  
**Information Systems**  
**(Design, Supply and Installation)**  
**(Without Prequalification)**

**Purchaser:** Office for IT and e-Government (OITEG)

**Project:** Enabling Digital Governance Project (EDGE)

**Contract title:** Data center security

**Country:** Republic of Serbia

**Loan No.** 8947-YF

**RFP No:** SER-EDGE-RFP-NCS-24-48

1. The Republic of Serbia (RoS) has received financing from the World Bank toward the cost of the Enabling Digital Governance Project (EDGE), and intends to apply part of the proceeds toward payments under the Contract for Data center security.
2. The **Office for IT and e-Government (OiTEG)** now invites sealed **Proposals from eligible Proposers** for the **procurement, implementation, and optimization of security solutions for the national data center** in accordance with the technical and functional requirements specified in the proposal documents.

This project aims to **enhance cybersecurity, strengthen data protection, and ensure compliance** with international security standards. The security framework will safeguard critical governmental digital assets, ensuring robust protection against cyber threats, unauthorized access, and data breaches.

The proposed solution must integrate **cutting-edge security technologies** to **protect infrastructure, applications, and sensitive data**. The scope of work includes the following key components:

- **Next-Generation Firewall Implementation**  
Deploys **advanced threat prevention mechanisms**, including intrusion detection and prevention, anti-malware scanning, and application-layer filtering.
- **Zero Trust Network Access (ZTNA)**  
Introduces **secure access control mechanisms**, enforcing the principle of "never trust, always verify" for both internal and external users.
- **Security Information and Event Management (SIEM) System**  
Implements a **centralized event monitoring and log management solution** for real-time analysis and incident response.

- **Privileged Access Management (PAM) System**  
Enhances **identity security and access control**, ensuring secure handling of administrative credentials.
- **Endpoint Detection and Response (EDR)**  
Deploys **advanced endpoint security tools** to detect, analyze, and mitigate security threats in real time.
- **Data Loss Prevention (DLP) Solution**  
Implements **policy-driven controls** to monitor and prevent unauthorized data exfiltration.
- **Threat Intelligence and Automated Incident Response**  
Utilizes **AI-driven security analytics** to identify, assess, and mitigate cyber threats proactively.
- **Network Segmentation and Micro-Segmentation**  
Implements **granular network controls** to limit lateral movement and contain potential security breaches.

The implementation of these components aims to **improve operational efficiency, enhance cyber resilience, and ensure regulatory compliance**, providing a **secure and resilient digital infrastructure for the Serbian government**.

The **warranty period** for the implemented system is set at **thirty-six (36) months** from the date of **Operational Acceptance**. During this period, the supplier is responsible for addressing any defects, malfunctions, or performance issues at no additional cost to the purchaser. Any component replaced or repaired within the warranty period will be covered for the remaining duration of the original warranty or a minimum of **three (3) months**, whichever is longer.

All solutions will be deployed at the **Office for IT and e-Government (OiTEG) data center**, located at **Save Kovačevića 35b, Kragujevac, Serbia** or at an alternative designated site.

3. The procurement process will be conducted through international competitive procurement using Request for Proposals (RFP) as specified in the World Bank's "Procurement Regulations for IPF Borrowers" "Procurement Regulations for IPF Borrowers" (July 2016, revised November 2017, August 2018) ("Procurement Regulations"), and is open to all eligible Proposers as defined in the Procurement Regulations.
4. Interested eligible Proposers may obtain further information from the Central Fiduciary Unit of the Ministry of Finance and inspect the bidding documents from 09:00 to 15:00 hours at the address given below.
5. The request for proposals document in English only may be purchased by interested eligible Proposers upon the submission of a written application to the address below and upon payment of a nonrefundable fee of **EUR 50.00** or equivalent in Serbian Dinars (RSD) based on the selling exchange rate published by the National Bank of Serbia on the date of payment.

**Payment instructions:**

Domestic Proposers shall make payment to the Government Treasury Account no.:

840-745128843-36- Other budget revenues of the Republic, with reference to the model approval number 97 41601, with obligatory Purpose of payment: SER-EDGE-RFP-NCS-24-48, payment code 253.

Foreign Proposers shall make payment according to the following payment instructions:

FIELD 32A: VALUE DATE-EUR-AMOUNT

FIELD 50K: ORDERING CUSTOMER

FIELD 56A: DEUTDEFFXXX

(INTERMEDIARY) DEUTSCHE BANK AG., F/M

TAUNUSANLAGE 12

GERMANY

FIELD 57A:

(ACC.WITH BANK) NBSRRSBGXXX

NARODNA BANKA SRBIJE (NATIONAL BANK OF SERBIA-NBS)

BEOGRAD, KRALJA PETRA 12

SERBIA

FIELD 59: /RS35840000000000273086

(BENEFICIARY) REPUBLIC OF SERBIA-BUDGET

KRALJA MILANA BR.14

BEOGRAD

SERBIA

FIELD 70: DETAILS OF PAYMENT Ref: SER-EDGE-RFP-NCS-24-48

Transfer costs are on Proposer's account.

**The document will be sent by email.**

6. Proposals must be delivered to the address below on or before **April 02, 2025, 12:00 CET, noon-time**. Electronic procurement **will not** be permitted. Late Proposals will be rejected. The outer Proposal envelopes marked "ORIGINAL PROPOSAL", and the inner envelopes marked "TECHNICAL PART" will be publicly opened in the presence of the Proposers' designated representatives and anyone who chooses to attend, at the address below on **April 02, 2025, 12:15 p.m. CET**. All envelopes marked "FINANCIAL PART" shall remain unopened and will be held in safe custody of the Purchaser until the second public Proposals opening.
7. All Proposals must be accompanied by a **Proposal-Securing Declaration**.

8. Attention is drawn to the Procurement Regulations requiring the Borrower to disclose information on the successful Proposer's beneficial ownership, as part of the Contract Award Notice, using the Beneficial Ownership Disclosure Form as included in the request for proposal document.
9. The address (es) referred to above is (are):

**Office for inquiry and issuance of the bidding document:**

To: [ljljana.krejovic@mfin.gov.rs](mailto:ljljana.krejovic@mfin.gov.rs)

Cc: [ljljana.dzuver@mfin.gov.rs](mailto:ljljana.dzuver@mfin.gov.rs)

Cc: [aleksandar.bratic@edge.rs](mailto:aleksandar.bratic@edge.rs)

For **Proposal submission purposes only**, the Purchaser's address is:

Enabling Digital Governance Project (EDGE)

Attention: Ms. Ljiljana Krejović, Procurement Specialist

Street Address: Katiceva 14

City: Belgrade

ZIP/Postal Code: 11000

Country: Republic of Serbia

For **Proposal opening purposes only**, the Purchaser's address is:

Enabling Digital Governance Project (EDGE)

Attention: Ms. Ljiljana Krejović, Procurement Specialist

Street Address: Katiceva 14

Floor/ Room number: VIII/ 5

City: Belgrade

ZIP/Postal Code: 11000

Country: Republic of Serbia